

July 27, 2018

To whom it may concern,

I had the pleasure to observe Zhipeng Chen teaching a lesson on Supply Chain Management as part of his Summer 2018 (Evening Undergraduate) MIS373 – Basic Operation Management course.

It was clear that Zhipeng had spent considerable time and effort in preparation. The lead-in video was carefully selected, using simple and life-relevant examples to instantiate the “Supply Chain.” During the lecture, Zhipeng applied numerous instructional best practices such as Think-Pair-Share, group discussion and provided timely feedback to harness students’ learning processes. He systematically organized the course activities in a coherent flow that aligned with his scaffolded learning objectives.

During the lecture, Zhipeng made a conscious and deliberate effort to engage his students. He directly referred to them, answered their questions, and asked the student to post discussion result onto D2L forum and share with the class. He also verified students understands his replies and the materials. He also challenged the students to think critically with follow-up questions. At the end of each activity, Zhipeng summarized the topic and related to the learning objectives. It was clear that Zhipeng truly cares about his students and wants to make sure they leave the classroom understanding the content presented.

MIS 373 has a significant concept component. When presenting the abstract concepts, Zhipeng explained the intuition behind the concepts with course materials (e.g., textbook, online videos, and real-life examples). He gave the students sufficient time to discuss the definitions and examples with fellow students.

Zhipeng’s mastery of the content is noteworthy and especially impressive since Operation Management is not a part of his graduate program nor his undergraduate studies as far as I know. As a result, Zhipeng had to independently learn the course content in a short amount of time.

Also, based on my meetings with him, Zhipeng is a very pleasant person and interactions with him are easy and enjoyable.

Please do not hesitate to contact me for further information.

Sincerely,

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